



3 December 2024

Subject: Confirmation of Compliance with the EU General Product Safety Regulation (EU) 2023/988

Dear Sir or Madam:

Microsoft Corporation, as the manufacturer of Surface, HoloLens, and Xbox hardware devices, hereby confirms that such devices comply with the essential requirements of the EU General Product Safety Regulation (EU) 2023/988 ("the Regulation") as of the Regulation's 13 December 2024 effectivity date. This confirmation applies to the Microsoft hardware devices supplied to you as of 13 December and thereafter.

For purposes of Article 19(b) of the Regulation, the Responsible Person in the European Union is Microsoft Ireland Operations Limited, which is located at One Microsoft Place, South County Business Park, Dublin D18 P521 IRELAND; Registered Office: 70 Sir Rogerson's Quay, Dublin D02 R296 IRELAND. Email: [eureg@microsoft.com](mailto:eureg@microsoft.com).

Please refer to the compliance documentation for the relevant product(s) that are available at [Product environmental and safety documents | Microsoft Legal](#). Detailed product safety guidelines and product safety warnings and instructions for the relevant product(s) are available at [Product safety guidelines - Microsoft Support](#).

Upon written request, we will supply copies of the information for Microsoft hardware devices that a manufacturer must provide to other economic operators according to the Regulation.

Sincerely,

A handwritten signature in blue ink, appearing to read "Carlos Barrera".

Carlos Barrera  
Senior Director, Product Safety  
Microsoft Corporation